# Newsletter 2022 Trondheim Cruise Network



# Expecting 100 cruise calls in 2023



**New fenders in Trondheim** 

Hosted cruise conference in 2022

see page 2

see page 3





# 90 CRUISE CALLS IN 2022

2022: 90 calls 138.000 pax Our last call is due on 30th of December and will be the 90th call this season. Covid-19 still had a big impact on the number of calls. We expected 98 calls in the beginning of the year and had over 22 cancellations. Yet, late additions made up for most of the cancellations. We had 12 first calls and also the very first call to Sistranda quay at our expedition destination on Frøya.



Photo: Trondheim Port Authority

Nonetheless, by far the most popular call all year was Queen Mary 2 attracting local media and many local spectators.

# NEW FENDERS AT MAIN CRUISE QUAY

Fender upgrade

New polyethylene fenders have been bought this year. As soon as cruise calls were more days apart the replacement of fenders started.

The steel plates for the yokohama-fenders will undergo an enforcement process too before all of them will be back in use.



Photo: Trondheim Port Authority

# USAGE OF SHORE POWER

Otto Sverdrup used our shore power connection 11 times this season.

Since the beginning of the year, we can offer a max capacity of 238okvA, 50Hz, 69oV with 6 IEC plugs each with 35oA.

Please assist us by conveying your specifications for kv, MW, Hz and plug so that we can plan shore power for the main cruise quay accordingly. Please email Maria Kühnl Undheim at:

kuehnl@trondheimhavn.no



Photo: Felix Seifert /Trondheim Port Authority

Shore power ready for expedition sized vessels



Browse event

**pictures** 

## FAMTRIP 2022

In September Trondheim had the great pleasure to start off the southern bound Cruise Norway Famtrip. Highlighting our regions title of European Region of Gastronomy 2022 and activities along the river Nid were key. After a night at our 5 star Britannia Hotel we stopped at the coastal destination of Hitra & Frøya to show

the expedition marked this unique possibility for a call.



Photo: Trondheim Port Authoriy

# HOSTING INTERNATIONAL CRUISE CONFERENCE

On 1.11. Trondheim hosted Cruise Norway's international cruise conference at Britannia Hotel.

100 participants got the latest update on technology developments and followed discussions about raising the economic impact locally of a cruise call.

Afterwards, the city treated everyone to an organ concert in the infamous Nidaros cathedral before dinner was served within the historical walls of the Archbishops Palace. Ringve Music Museum stood for the cultural entertainment.



Photo: Trondheim Port Authoriy

# FIRST CALL AT FRØYA

Cruise destination Frøya & Hitra MS Maud officially inaugerated Frøya as a cruise destination on 20th of September. Sistranda quay was built in 2019 and 13 tours have been developed by the local destination management to welcome expedition sized cruise vessels. Trondheim Port Authority recommends 1500 guests and a ship length up to 190m. Locals

are looking forward to more visits in 2023.



Photo: Trondheim Port Authority

# STRATEGIC CRUISE FORUM

Implementing joint cruise strategy 2030

A strategic forum has been empowered to implement the joint cruise strategy for Trondheim.

Prioritized measures next year are among others reaching out to ships crew with more offers, establish free wifi near the cruise quay, continue with communicate facts about cruise locally as well as continue plan-

ning shore power for the main cruise quay and incentivise usage of electrical tour buses.



Photo: Trondheim Port Authority

# ENVIRONMENTAL TOUR ONBOARD WITH LOCAL POLITICIANS

TUI Cruises agreed to invite local politicians and decisionmakers on board Mein Schiff 1 while docked in Trondheim.

Environmental tours on board

That is the second time we have been inviting them on an environmental tour on board, showing which measures are actually taken to reduce the vessels overall footprint. Afterwards, the city council agreed to financially support the implementation of the joint cruise strategy for the city. Those visits are valuable to share facts lifting the businesses image in Norway.



Photo: Trondheim Port Authority

# MEASURABLE IMPACT

This year the first two electrical tour buses started driving cruise tourists around town.

**⊜** EPI

Due to using EPI cruise vessels have reduced their local emissions in Trondheim by 9ton NOx and 2ton SOx. CO2 emissions per call have also been reduced. Local vendors have also embraced cruise tourists

back. In return, they have rewarded them with extra spenditure.



Photo: Terje Holm

# **EXPECTING 100 CALLS IN 2023**

Attending Seatrades in 2023

50% off for crew

of more than 4

people at High Ropes Park In 2023 Trondheim port expects 100 cruise calls and possibly reach the mark of 200.000 cruise guests. Another 3 calls are expected at Frøya and Hitra.

Highlights next season are first calls from Ambassador Cruise Line and Explora Journeys as well as welcoming back after 3 years customers like Silversea and Azamara Cruises.



Maria K. Undheim Manager Cruise, Trondheim Port

Trondheim will be represented at Seatrade and the member events of Cruise Europe and Cruise Norway.

# **NEW EXCURSION MANUAL**

While the ski jump area will still not be a sight to visit in summer 2023, we can recommend the outdoor high ropes park for passengers and with a special offer for the crew.

The updated cruise excursion manual will be distributed soon. See available excursions at Frøya & Hitra in their own cruise excursion manual.



Høyt Og Lavt High Ropes Park

Photo: Høyt og Lavt

Just 10 min drive from the main cruise quay. Book crew-offer with: <a href="mailto:elin@hoytlavt.no">elin@hoytlavt.no</a>

# TERMS, CONDITIONS AND PRICES 2023

We have released our prices for 2023 in May.

Calls between 01.10.-30.04. get 20% discount on quay dues.

Releasing finalized <u>prices</u> for 2023

From the 5<sup>th</sup> to the 9<sup>th</sup> call within a calendar year you'll get 5% off quay dues. The 10<sup>th</sup> and all subsequent calls get 10% discount.

The EPI-score continues to determine the sum of quay and harbour due.

We have no cancellation fees.





Port of Trondheim

Photo: Grim Berge

In 2022 we have added a feature to our gangway container. It can now get heightened by an additional 1.5m to reach higher decks.

We have had the container and gangway construction in use several times throughout this season. Fresh water

provided this

season.

Photo: Trondheim Port Authority

# Container with and without 1.5m high





bunkering, rental of gangways and waste han-

dling are among the most popular services

# **DEVELOPMENTS PROJECTS FOR 2023**

- \* Improvement of welcome facilities at the main quay
- \* Continue feasibility study looking into establishing a new cruise berth
- \* Continue upgrading shore excursion parking area
- \* Establish shore power for main cruise quay



# PORT INFORMATION

# Quay 68/ cruise quay:

Length: 96 m

Draft: 13 m

Airdraft: Unlimited

Beam: Unlimited

Quay 68 can take vessels up to 360 m.

# Quay 30:

Length: 280 m

Draft: 8 m

Beam: 55 m

Airdraft: Unlimited

## Port service:

Waste handling:

Wastewater method: Truck

Bunker delivery: Yes

Bunker method: Truck

Supplies: Yes

Tugboats: Yes

Anchorage: Yes

Other services: Yes



Port of Trondheim

# Trondheim Cruise Network Mid-Norway

Trondheim Cruise Network is a network consisting of private and public actors with a common interest in strengthening Trondheim's position as a port of call for cruise ships and coastal vessels. The primary goal for the network is to satisfy the cruise passengers and cruise lines. This will be achieved through product development and marketing of Trondheim, as well as improving the user experiences and facilities.

# TRONDHEIM WELCOMES CRUISE PASSENGERS



top left corner: Trondheim Port Authority bottom left corner: Terje Holm

top right corner: Kirsten Schultz bottom left corner: Grim Berge trondelag.com

We continuously strive to improve Trondheim and Trøndelag as a destination for your cruise tourists. Any feedback is highly appreciated.

# **Contact** Information

#### Maria Kühnl Undheim

Manager Cruise Trondheim Cruise Network Mid-Norway SA

Cell: +47 467 63 930

E-mail:

kuehnl@trondheimhavn.no

Find TRONDHEIM on:





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# **STATISTICS**

Calls 2022: 90 Passengers 2022: 138.000 Turnaround: O Overnight calls: Off-season calls: 21

Expected calls 2023: 100

Exp. pax 2023: 220,000



Photo: Trondheim Port Authority



